

Dante Dionne

PSYCHOLOGY TECHNOLOGY LEADERSHIP BUSINESS

Los Angeles, 90004 M: (323) 791-0336 E: dante@dante.cc www.dantepro.com LinkedIn | G-Scholar

ABOUT ME

I am an energetic & personable researcher, with a passion for academic discourse surrounding sociotechnological advancement that improves the human condition.

10+ academic papers. 20x conference speaker. 100+ white papers.

RESEARCH

Research Design:

Data Collection:

Data Analysis:

Academic Writing:

Literature Review:

Org Research
Psychologist Scientist
Technology
& Data
Specialist

EDUCATION

AUG. 2010 - APR. 2017

CHICAGO SCHOOL OF PROFESSIONAL PSYCHOLOGY

- PhD, Organizational Leadership, MA, Industrial & Organizational Psychology
- Application of psychological principles to motivating industry personnel, leaders' & consumer behavior. Special focus on aligning internal human resources with business strategy and strategy with external realities. Designing, conducting, managing & coaching quantitative, qualitative & mixed methods research.

JAN. 2002 – DEC. 2003 UNIVERSITY OF PHOENIX

- BS, Business Management, Minor in Computer Science
- Skills necessary to perform tech/leadership roles in the business/corporate world.

ACADEMIC INTERESTS

Research Interests

- Technology and social innovation, and its influence on sociological trajectories.
- Top-line influencers of psychological and physiological performance (positive psychology).
- Achievement goal setting and attainment.
- Modern applications of ancient leadership development practices and their effects on societal outcomes.

Teaching Specializations

- Technology and organizational innovation.
- International business (strategy & dev).
- Research Methods (Quan, Qual, Mixed).
- Data Management (transform & usability).
- Psychometrics (reliable data collection).
- Change management (business psychology).
- Leader, leadership & org development.
- Multi-cultural organizational psychology.
- Positive psychology.

TEACHING EXPERIENCE

2016 - HANOI, VIETNAM

VIETNAM NATIONAL UNIVERSITY, INTERNATIONAL BUSINESS & ECONOMICS

- Visiting Scholar
- Graduate and undergraduate level lectures and in-class exercises.
- Applied research methods & Multi-firm innovation alliances.

2014, 2015 - TOKYO, JAPAN

TOKYO UNIVERSITY OF SCIENCE, SCHOOL OF MANAGEMENT

- Visiting Scholar
- Graduate and undergraduate level lectures and in-class exercises.
- Mixed methods research, global management, & international communications.

2012, 2013 - LOS ANGELES, CA

CHICAGO SCHOOL OF PROFESSIONAL PSYCHOLOGY, BUSINESS PSYCHOLOGY DEPARTMENT

- Graduate Teaching Assistant and Co-Instructor to Dr. Marlon Sukal
- Taught on-ground classes in instructor absence; grading papers & examinations; providing student guidance on coursework; establishing assignment deadlines; instructor notification of problems.
- Developed teaching materials including: syllabus, labs & exercises, visual aids, answer key handouts, supplementary notes, and course websites (eCollege and Canvas online course management systems).
- Co-instructor. Course design, IO554 Data Management (instruction on SPSS, NVivo, R. Excel, Access).
- Teaching assistant. IO541 Psychometrics (questionnaire development/validation) AND IO554 Data Management. Evaluation feedback: "Thanks to Dante, I got the job offer", "I want to sign up for classes that Dante will be teaching", "I really appreciate your teaching, and I had great time learning from you in class!"

ADVANCED ACADEMIC CERTIFICATIONS

NATIONAL CENTER FOR TEACHING AND LEARNING - LOS ANGELES

- Dissertation Chair Training Certificate.
- · Teaching Online Pedagogy and Standards and Faculty Diversity Certificate.
- Preparing Future Psychology Faculty Certificate (with distinction). Higher education psychology faculty shadowing and training.
- Conducting Systematic Reviews (Meta-Analysis) Certificate.

REITAKU UNIVERSITY AND OCHANOMIZU UNIVERSITY - TOKYO, JAPAN

• Eastern Cultural and Psychological Practices Training.

TAVISTOCK AND PORTMAN NHS FOUNDATION - LONDON, UK

• Work Discussion Group Facilitation Certificate.

THANYAPURA MIND CENTER - PHUKET, THAILAND

• Contemplative Psychotherapy, Mindful Awareness and Wellness Certificate.

ACADEMIC SERVICE & MENTORING EXPERIENCE

AMERICAN SOCIETY FOR ENGINEERING EDUCATION – 2016 TO PRESENT

Ad hoc conference paper reviewer.

CHICAGO SCHOOL OF PROFESSIONAL PSYCHOLOGY

• Dissertation Coach. TCS OL Doctoral Researchers: Nancy Lynn Horton (PhD 2017), Orlando Saiz (PhD 2017), Loretta Burns (PhD 2018), Sami Asmar (PhD expected 2018).

CRANFIELD UNIVERSITY

• Thesis Coach. Cranfield Air Transport Management Researcher: Linda van Wilpen (MSc 2017).

MISCELLANEOUS ACADEMIC SERVICE

- Miscellaneous Academic Service Roles.
- APA DIV13 (SCP) T&D Distance learning tactician. On-demand CE content creation, distribution & advertising.
- Led international cross-university student exchange and study abroad negotiations (UK/Japan/US).
- Secured industry relationships and led student run consulting center (ConCISE) internship projects.
- Committee advisor & coordinator for 2014 Industrial & Organizational Behavioral conference.
- Graduate student ambassador, student orientation panel member & new & outgoing student mentor.
- Graduate student mentor/advisor on research design, statistical analysis, and career planning.

MISCELLANEOUS CORPORATE TRAINING EXPERIENCE

- Miscellaneous Corporate Training & Development Roles.
- Corporate team building coach & mentor to junior business analysts, project managers, enterprise architects, delivery managers, and more.
- Designed and delivered individual and group corporate training to hundreds of personnel & across school districts. Examples: US West "Cable in the Classroom," DirecTV & AOL on new roles/duties.
- Led technology standards committee in adoption of learning management systems (LMS), Online Testing/Assessment systems, & multi-rater assessments (360 degree) technologies.

RECENT ACADEMIC PUBLICATIONS & PRESENTATIONS

- **Dionne**, D., Schutz, D.M., & Kim, Y.Y. "From Training to Operations: An Asian Airline Implementation of Smartphone Collaboration," International Conference on Convergence Technology (ICCT), Hokkaido, Japan, 2017.
- Schutz, D.M., **Dionne**, D, & Kim, Y.Y. "The Impact of Veterans and Curriculum Heterogeneity on Online Graduate Engineering Program Performance," ASEE Annual Conference, Ohio State U, 2017
- Schutz, D.M., **Dionne**, D, & Kim, Y.Y. "Factors Influencing the Rise of Online Learning in Engineering Education" ASEE Mid-Atlantic Conference, Morgan State U, Baltimore, MD, 2017.

- **Dionne**, D. "The Effects of Leader Tenure and Organizational Rank on Flow State Levels and Performance Outcomes in Kendo Athletes: A Mixed Methods Study," ProQuest **Dissertation**, 2017.
- Kim, Y.Y., Schutz, D.M., & **Dionne**, D. "How Does Smartphone Make Collaboration Successful?" International Conference on Innovative Application Research and Education. Recipient of "**Best Paper Award**". Chungbuk National University, Cheongju, Korea. 2016.
- **Dionne**, D. & D.M. Schutz. "Multi-firm innovation alliances: competitive surrender or revitalization?" Vietnam National University, International Business and Economics, Hanoi Vietnam, 2016.
- **Dionne**, D. & Schutz, D.M. "Applied Research Methods," Vietnam National University, International Business and Economics, Hanoi Vietnam, 2016.
- Schutz, D.M., **Dionne**, D. & Kim, Y.Y. "Implementation of Smartphone Enabled Collaboration in the Multicultural Environment of a Global Airline: A Grounded Theory Investigation," Asia Pacific Conference on Information Management (APCIM), Hanoi Vietnam, 2016.
- Schutz, D.M., **Dionne**, D. & Kim, Y.Y. "Leveraging Enterprise Mobility Innovation for Knowledge Sharing in the Airline Industry," ASEE Annual Conference, New Orleans, USA, 2016.
- Schutz, D.M., **Dionne**, D. & Kim, Y.Y. "Cross Cultural Teaching Experiences Gained in Japan," ASEE Annual International Conference, New Orleans, USA, 2016.
- **Dionne**, D. & D.M. Schutz. "Distributed Collaboration of Working Groups in Global Airline Operations: Leveraging Smartphone Push-To-Talk Functionalities", IEEE/ACM Information Technology Professional Conference, College of New Jersey, Ewing Township, 2015.
- **Dionne**, D. "Technology Innovation: Global land, sea and air logistics business," Tokyo University of Science, 2015

PAPERS UNDER REVIEW/DEVELOPMENT

- "Factors Influencing Student Veteran Participation in Online Engineering Education". ASEE Annual Conference, SLC, UT, 2018.
- "Modeling the Vitality of Spatially Distributed Workgroup Communications in a Global Airline". APA/ACM Technology, Mind, and Society Conference, Washington, DC, 2018.
- Several other untitled papers currently in development.

BOOKS UNDER DEVELOPMENT

- D. Dionne. "Bushido Management (Mastering Sustainable Competition)."
- D. Dionne. "Remote Parenting: A Father's Playbook."

PROFESSIONAL MEMBERSHIPS

AMERICAN PSYCHOLOGICAL ASSOCIATION (APA)

- Personality & Social Psychology (APA Division 8).
- Society of Consulting Psychology (APA Division 13).
- Society for Industrial and Organizational Psychology (APA Division 14).
- Society for Consumer Psychology (APA Division 23).
- Society for Media Psychology and Technology (APA Division 46).

TECHNOLOGY & ENGINEERING ASSOCIATIONS

- American Society for Engineering Education (ASEE).
- Institute of Electrical and Electronics Engineers (IEEE).
- Association for Computing Machinery (ACM).
- Korean Society of Management Information Systems (KMIS).
- Project Management Institute (PMI).

PROFESSIONAL CERTIFICATIONS

MARKET RESEARCH - RESEARCH ROCKSTAR, MA.

- Behavioral Economics for Market Researchers.
- Social Media Meets Market Research.
- · Online Qualitative Research Methods.
- 10 Point Checklist for Questionnaire Design.
- Questionnaire Design 201: Scale Selection.
- · Introduction to Ethnography.
- Introduction to Quantitative Data Analysis.
- Writing Qualitative Research Reports.
- Introduction to Conjoint Analysis.
- Managing Focus Groups.
- Market Segmentation.
- · Conducting Research Interviews.
- Infographics for Market Researchers.
- Excel for Market Researchers Data Analysis.
- Client Management.

MISCELLANEOUS PROFESSIONAL CERTIFICATIONS

- Consulting skills, process modeling, finance & accounting, project management, conflict resolution, communication skills, systems modeling, lean six sigma, excel financial analysis, numerous systems development methodologies (SDLC) and more.
- IBM e-business solution designer, IBM architectural thinking, IBM signature sales method (SSM).

INDUSTRY EXPERIENCE

JAN. 2013 - MAR. 2018.

KOREAN AIR - LOS ANGELES, CA.

Sr. Manager, R&D

Led teams in corporate strategy R&D projects across the business portfolio (esp. commercial airlines, hotels, air cargo, trucking), departments (esp. marketing, sales, operations), and international geographies. Systems' manager.

- Product development: Research/prototype new digital/technology trends.
- Project Management: SDLC standardization, VSTS tool adoption, marshal global agile & waterfall projects (research, prototype, proof-of-concepts, pilots & enterprise).
- Investment analysis: market research, business case, RFP, vendor management.
- Data analytics & report creation (Marketing, Sales, HR, Operations).
- Systems manager/admin: s/w, h/w, network, rollout, upgrade, diagnostic, facilities, licensing, security, purchasing, retirement, support, & issue remediation.

DEC. 2004 - OCT. 2012.

GOLIATH SOLUTIONS, INC. – LOS ANGELES, CA.

Founder & Principle Integration / Management Consultant

Contract services provided include: management & systems integration consulting, project/program management, business systems analysis, BI report development, and financial analysis (excel). Client's included:

- DIRECTV/Prosum Consulting, Los Angeles, CA. 01/2012 10/2012.
- Kaiser Permanente, Pasadena, CA. 12/2009 01/2012.
- Fiserv, Inc. Los Angeles, CA. 11/2007 08/2009.
- Toyota Financial, Torrance, CA. 05/2007 11/2007.
- H&R Block (Option One Mortgage). 08/2005 05/2007.
- Bank of America (Countrywide). 07/2004 07/2005.

INDUSTRY SKILLS

Specializations

- Project Management. esp. teams, budgets, schedule, agile/scrum, CMMI SDLC, VSTS, JIRA, Confluence, WBS, PPM, P&L, Issues.
- Business Systems Analysis. Esp. mobile/ web, wearables, user stories, interface, design thinking, wireframing, prototyping, user experience (UX), QA, business process reengineering, UML case & data tools.
- Data Analytics. esp. Quan/Qual analysis, CRM, ECM, HRIS, ERP and MKTG, reports & visualizations.
- Research (Quan/Qual). esp. action research, interview, questionnaire, phenomenological, grounded theory, ethnography, focus group, case study.

Tools

- Systems Engineering. esp. SRVR S/W, H/W, NETWK setup, management, administration.
- Advanced analytics report creation, excel formulas & pivot tables, T-SQL stored procedure coding, triggers, schema design.
- Quantitative: SPSS, R, Excel, Tableau, OBIEE, Cognos, mySQL, Modeler, Informatica, MSBI, Access, BigQuery, Adobe analytics, test, DTM.
- Qualitative: NVivo thematic coding, queries, social sentiment analysis, mixed methods, classification, comparisons, visualizations.
- Video/Audio/GFX. Adobe Premiere & more.

RECENT PROFESSIONAL PRESENTATIONS & PRESS

- **Dionne**, D. "How do we use digital transformation efforts to help drive new customer experience and commercial opportunities through the end-to-end passenger experience?" Future Travel Experience ASIA 2016, 'Digital transformation to empower the passenger'. Singapore, 2016.
- **Dionne**, D., Leader, J., Coppin, M., Call, R., Bruner, D., Llaguno, R. & Ghee, R. "The impact of improved connectivity on the passenger experience, flight entertainment, crew empowerment and onboard ancillary revenue generation opportunities in 2025," Airline Passenger Experience (APEX) ASIA 'FTE Onboard Connectivity 2025 Think Tank'. Singapore, 2016.
- **Dionne**, D. "Creating vision: The balancing forces of innovation in the air transport business," Global Future Travel Experience, Airline Labs and Start-up Symposium, 2016.
- **Dionne**, D. "Technology Influences on Product, Experience & Service," Airline Passenger Experience Association (APEX) Technology Conference, Los Angeles, USA, 2016.
- Countdown to APEX EXPO 2016: Korean Air's Dante Dionne Talks Tech, Bots and AI. Airline Passenger Experience Association (APEX), 2016.
- Artificial intelligence, chat bots and personalization high up on Korean Air's agenda. FTE, 2016.
- In Profile: Dante Dionne. APEX Experience Magazine, 2016

HOBBIES (INCLUDE)

- Master Scuba Diver (Padi). 2001 Present.
- Master Instructor (10th Dan) in classical Japanese Martial Arts (Bujinkan). 1995 Present.
- Kendo athletic competition (3rd Dan). 2007 Present.
- Music composition (classically trained in guitar, bass, drums, keyboards, vocals). 1980 Present.
- Practicing Yoga and Meditation, learning foreign languages and international travel.