

Dante Dionne, Ph.D.

Los Angeles, CA USA

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Education

- Ph.D. Organizational Leadership, Chicago School of Professional Psychology, Los Angeles, CA.
- M.A. Industrial & Organizational Psychology, Chicago School of Professional Psychology, Los Angeles.
- B.S., Business Management, University of Phoenix, Los Angeles, CA.
- A.A.S., Computer Electronics, Florida Technical College, Jacksonville, FL.

Current Position

2012-Present **Korean Air, Innovation Technology Development Center**, Los Angeles, CA USA Region.
Sr. Manager, Innovation Technology at Korean Air/Hanjin Group Chaebol Headquartered in Seoul Korea.

Research Interests

Pursuit of a life worth living:

1. Technology and social innovation and its influence on sociological trajectories.
2. Top-line influencers of psychological and physiological performance (positive psychology).
3. Parental role modeling for influencing creativity and leader development in children.
4. Modern applications of ancient leadership development practices and their effects on societal outcomes.
5. Achievement goal setting and attainment.

Teaching Interests

- 1) Technology and organizational innovation.
- 2) Leadership and organizational development (business psychology).
- 3) Multicultural (global) cross-disciplinary team collaboration.

**Teaching Experience**

Visiting Scholar, Vietnam National University, International Business & Economics, Hanoi, Vietnam.

- Graduate and undergraduate level lectures and in-class exercises (Applied research methods, Multi-firm innovation alliances). 2016.

Visiting Scholar, Tokyo University of Science, School of Management, Kuki, Japan.

- Graduate and undergraduate level lectures and in-class exercises (mixed methods research methods, global management, international communications). 2014-2015.

Graduate Teaching Assistant and Co-Instructor, Chicago School of Professional Psychology, Business Psychology Dept., Los Angeles, CA. Semesters: Summer 2013, Fall 2012, Summer 2012.

- Developed teaching materials including: syllabus, labs & exercises, visual aids, answer key handouts, supplementary notes, and course websites (eCollege and Canvas online course management systems).
- Taught on-ground classes in instructor absence; grading papers & examinations; providing student guidance on coursework; establishing assignment deadlines; instructor notification of problems.
- Student teaching assistant evaluation comments:
"Thanks to Dante, I got the job offer, " "I want to sign up for classes that Dante will be teaching," "I really appreciate your teaching, and I had great time learning from you in class!"
- Co-instructor course design, IO554 Data Management (instruction on SPSS, NVivo, R, Excel, Access).
- IO541 Psychometrics for I/O Psychologists (instruction on questionnaire development/validation).

Advanced Academic Training/Certifications

- **Teaching Online Pedagogy** and Standards and faculty diversity (TOPS). NCTL, Los Angeles, USA.
- **Dissertation Chair Training**. National Center for Teaching and Learning (NCTL). Los Angeles, USA.



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- Preparing Future Psychology Faculty (with distinction). NCTL, Los Angeles, USA.
- Higher education psychology faculty shadowing and training. TCS, Los Angeles, USA.
- Eastern cultural and psychological practices. TCS, Reitaku and Ochanomizu Universities. Tokyo, Japan.
- Work group facilitation. Tavistock and Portman NHS Foundation. London, UK.
- Contemplative psychotherapy, mindful awareness and wellness. Thanyapura Mind Center. Phuket, Thailand.

Academic Service, Research Coach, Classroom and Mentoring Experience

- Ad hoc conference paper reviewer. American Society for Engineering Education (ASEE), 2016-present.
- Dissertation Coaching, TCS OL Doctoral Researchers: Nancy Lynn Horton (PhD 2017), Orlando Saiz (PhD 2017), Sami Asmar (PhD expected 2017), Loretta Burns (PhD expected 2017).
- Thesis Coaching, Cranfield Air Transport Management Researcher: Linda van Wilpen (MSc 2017).
- Corporate team building coach & mentor to junior business analysts, project managers, and more.
- Designed and delivered individual and group corporate training to hundreds of personnel & across school districts. Ex. US West "Cable in the Classroom," DirecTV & AOL on new roles/duties.
- Led international cross-university student exchange and study abroad negotiations (UK/Japan).
- Secured industry relationships and led student run consulting center (ConCISE) internship projects.
- Committee advisor & coordinator for 2014 Industrial & Organizational Behavioral conference.
- Graduate student ambassador, student orientation panel member & new & outgoing student mentor.
- Graduate student advisor on research design, statistical analysis, and career planning.
- Led technology standards committee in adoption of learning management systems (LMS), Online Testing/Assessment systems, & multi-rater assessments (360 degree) technologies.



Professional Interests

- 1) Technology and organizational innovation.
- 2) Cross-cultural (global) business leadership.
- 3) Leadership and organizational development (business psychology).

Prior Industry Experience

07/2004-12/2012 **Goliath Solutions, Inc.**, Los Angeles, CA.

Founding Partner, Sr. Management & Systems Integration Consultant, Clients included:

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| • Prosum Consulting, Los Angeles, CA. | 01/2012 - 10/2012 |
| • Kaiser Permanente, Pasadena, CA. | 12/2009 - 01/2012 |
| • Fiserv, Inc. Los Angeles, CA. | 11/2007 - 08/2009 |
| • Toyota Financial, Torrance, CA. | 05/2007 - 11/2007 |
| • H&R Block (Option One Mortgage). Irvine, CA. | 08/2005 - 05/2007 |
| • Bank of America (Countrywide). Los Angeles, CA. | 07/2004 - 07/2005 |
| • IC Broker, Inc. (start-up), Los Angeles, CA. | 10/2001 - 07/2004 |

Prior firm assignments: IBM Corporation (Consulting Architect), Metro Information Services (Digital Business Consultant), Entergy Services (Digital Business Consultant), AT&T MediaOne (Regional Manager, Web Services), America Online (Web Consultant / Training Facilitator).



Professional (Certificate) Training

- Consulting skills, process modeling, finance & accounting, project management, conflict resolution, communication skills, IBM e-business solution designer; IBM architectural thinking; IBM signature sales method (SSM), market research, behavioral economics, ethnography research, social media, factor & cluster analysis, managing focus groups, client management, segmentation, questionnaire design, conjoint analysis, SPSS, systems modeling, lean six sigma, excel financial analysis, numerous systems development methodologies (SDLC) and more.

Professional Memberships

- American Psychological Association (APA).
 - Society for Developmental Psychology (APA Division 7).
 - Personality & Social Psychology (APA Division 8).
 - Society of Consulting Psychology (APA Division 13).
 - Society for Industrial and Organizational Psychology (APA Division 14).
 - Society for Military Psychology (APA Division 19).
 - Society for Consumer Psychology (APA Division 23).
 - Society for Media Psychology and Technology (APA Division 46).
 - Society for Sport, Exercise & Performance Psychology (APA Division 47).
- Association for Computing Machinery (ACM).
- Korean Society of Management Information Systems (KMIS).
- Institute of Electrical and Electronics Engineers (IEEE).
- American Society for Engineering Education (ASEE).
- Project Management Institute (PMI).
- Institute of Management Consultants (IMCUSA).

Recent Academic Publications and Presentations

- **Dionne, D., Schutz, D.M., & Kim, Y.Y.** "From Training to Operations: An Asian Airline Implementation of Smartphone Collaboration," International Conference on Convergence Technology (ICCT), Hokkaido, Japan, 2017.
- Schutz, D.M., **Dionne, D.** & Kim, Y.Y. "The Impact of Veterans and Curriculum Heterogeneity on Online Graduate Engineering Program Performance," ASEE Annual Conference, Ohio State U, 2017.
- Schutz, D.M., **Dionne, D.** & Kim, Y.Y. "Factors Influencing the Rise of Online Learning in Engineering Education" ASEE Mid-Atlantic Conference, Morgan State U, Baltimore, MD, 2017.
- **Dionne, D.** "The Effects of Leader Tenure and Organizational Rank on Flow State Levels and Performance Outcomes in Kendo Athletes: A Mixed Methods Study," ProQuest **Dissertation**, 2017.
- Kim, Y.Y., Schutz, D.M., & **Dionne, D.** "How Does Smartphone Make Collaboration Successful?" International Conference on Innovative Application Research and Education. Recipient of "**Best Paper Award**". Chungbuk National University, Cheongju, Korea. 2016.
- **Dionne, D.** & D.M. Schutz. "Multi-firm innovation alliances: competitive surrender or revitalization?" Vietnam National University, International Business and Economics, Hanoi Vietnam, 2016.
- **Dionne, D.** & Schutz, D.M. "Applied Research Methods," Vietnam National University, International Business and Economics, Hanoi Vietnam, 2016.
- Schutz, D.M., **Dionne, D.** & Kim, Y.Y. "Implementation of Smartphone Enabled Collaboration in the Multicultural Environment of a Global Airline: A Grounded Theory Investigation," Asia Pacific Conference on Information Management (APCIM), Hanoi Vietnam, 2016.
- Schutz, D.M., **Dionne, D.** & Kim, Y.Y. "Leveraging Enterprise Mobility Innovation for Knowledge Sharing in the Airline Industry," ASEE Annual Conference, New Orleans, USA, 2016.
- Schutz, D.M., **Dionne, D.** & Kim, Y.Y. "Cross Cultural Teaching Experiences Gained in Japan," ASEE Annual International Conference, New Orleans, USA, 2016.



- **Dionne, D. & D.M. Schutz.** “*Distributed Collaboration of Working Groups in Global Airline Operations: Leveraging Smartphone Push-To-Talk Functionalities*”, *IEEE/ACM Information Technology Professional Conference*, College of New Jersey, Ewing Township, 2015.
- **Dionne, D.** “*Technology Innovation: Global land, sea and air logistics business*,” Tokyo University of Science, 2015.

Papers under Review/Development

- “*Modeling the Vitality of Spatially Distributed Workgroup Communications in a Global Airline*”. APA/ACM Technology, Mind, and Society Conference, Washington, DC, 2018.
- “*How Student Veterans Impact Diversity in Online Engineering Education*”. ASEE Annual Conference, SLC, UT, 2018.
- Several other untitled papers currently in development.

Recent Professional Presentations and Press

- **Dionne, D.** “*How do we use digital transformation efforts to help drive new customer experience and commercial opportunities through the end-to-end passenger experience?*” Future Travel Experience ASIA 2016, 'Digital transformation to empower the passenger'. Singapore, 2016.
- **Dionne, D., Leader, J., Coppin, M., Call, R., Bruner, D., Llaguno, R. & Ghee, R.** “*The impact of improved connectivity on the passenger experience, flight entertainment, crew empowerment and onboard ancillary revenue generation opportunities in 2025*,” Airline Passenger Experience (APEX) ASIA 'FTE Onboard Connectivity 2025 Think Tank'. Singapore, 2016.



- **Dionne, D.** “*Creating vision: The balancing forces of innovation in the air transport business*,” Global Future Travel Experience, Airline Labs and Start-up Symposium, 2016.
- **Dionne, D.** “*Technology Influences on Product, Experience & Service*,” Airline Passenger Experience Association (APEX) Technology Conference, Los Angeles, USA, 2016.
- *Countdown to APEX EXPO 2016: Korean Air's Dante Dionne Talks Tech, Bots and AI.* Airline Passenger Experience Association (APEX), 2016.
- *Artificial intelligence, chat bots and personalization high up on Korean Air's agenda.* FTE, 2016.
- *In Profile: Dante Dionne.* APEX Experience Magazine, 2016.

Books under Development

- D. Dionne. “*Bushido Management (Mastering Sustainable Competition)*.”
- D. Dionne. “*Remote Parenting: A Father's Playbook (For Sanity and a Better Life)*.”

Hobbies (includes)

- Master Scuba Diver. 2001 – Present
- Teaching classical Japanese Ko-Budo. Bujinkan Shidoshi (5th Dan). 1995 – Present.
- Kendo athletic combat competition (3rd Dan). 2007 – Present.
- Music composition (classically trained in guitar, bass, drums, keyboards, vocals). 1980 – Present.
- Practicing Yoga and Meditation, learning foreign languages and international travel.

